



Julie's Sweet Treats

JulieSweetTreats.com

(724) 812-9780

TERMS & CONDITIONS

Julie's Sweet Treats, LLC
8330 Gulf Rd,
North East, PA 16428
julie@juliesweettreats.com
www.juliesweettreats.com

THE ORDERING PROCESS

Orders may be placed by email
julie@juliesweettreats.com
Website ordering available soon!

Minimums: All at-once orders must be a minimum of 2 cases or a minimum of \$100

Order Confirmation: The Buyer will receive an order confirmation via e-mail before any product is shipped or delivered. By receiving the confirmation, the buyer agrees to receive the purchase order as confirmed. The buyer has 48 hours from the time the confirmation is received to contact Julie's Sweet Treats regarding canceling or adjusting the purchase order.

MSRP

All Julie's Sweet Treats products have a suggested retail price (MSRP). Retailers retain the right to charge above the MSRP; however, they may not charge less than the suggested retail price. In the event that the Wholesale Account chooses to place the products or goods for sale at a discount, the Wholesale Account cannot discount the products more than 15% below MSRP without the approval of Julie's Sweet Treats.

PAYMENT METHODS/INVOICING

We currently accept the following payment methods: Card payment through our electronic invoicing or business check. Payment method is based on history and relationship with accounts; however, all new accounts will be charged 50% at the time of ordering and then the remaining amount at the time of shipment/delivery by credit card or online payment option until relationship is further established. Once account relationship is established, invoice will be send on date of order and due within 30 days of delivery.



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OVER DUE ACCOUNTS

Should terms be extended, accounts will be subject to an interest charge of 2% of the amount of the entire invoice beginning 30 days after the invoice is due and increasing by 2% every 15 days thereafter. Terms will be reverted to pre-payment if account is overdue more than twice in a fiscal year. Julie's Sweet Treats retains the right to terminate any delivery or suspend further deliveries in the event the buyer's financial condition becomes unsatisfactory. All shipping/delivery charges will be added to the invoice for each PO.

SHIPPING/HANDLING/DELIVERY

Our standard contracted shipping carrier is UPS for wholesale orders. We use UPS Ground shipping, unless the buyer specifies/requests another mode of shipping by (additional charges apply) other carriers, such as the USPS or FedEx can be used on request. The wholesaler is responsible for all shipping charges.

Wholesaler is also responsible for added shipping charges if faster turnaround time is requested. This charge varies due to product and is discussed upon ordering.

Julie's Sweet Treats may deliver local orders of \$100 or more for no charge. Delivery will be at the discretion of Julie's Sweet Treats and is subject to change.

NOTICE OF DEFECTS/RETURNS

The Buyer must make any claims of defects, including but not limited to those related to shortages, quality, or specification, within the first 7 days after the receipt of merchandise. It is the responsibility of Buyer to inspect upon receipt, that all merchandise delivered matches order.

Shortages: In the event of a product shortage, Julie's Sweet Treats will give the Buyer the option to either have the missing product delivered to them at-once or to have the amount of the product credited to their account. In regards to shortages, you can inquire at julie@juliesweettreats.com

Damages Products: In the event of damaged products, the Buyer is to take a picture of the product and e-mail it to Julie at julie@juliesweettreats.com. At the discretion of Julie's Sweet Treats, the product in question may be replaced or a credit will be applied to future orders.

RETURNS

It is the responsibility of Buyer to inspect upon receipt that all merchandise delivered matches its order. Returns of perishable food products are not accepted. If there are any issues with your order, please contact Julie's Sweet Treats julie@juliesweettreats.com so that we can address your concerns.

ACCEPTANCE OF GOODS WITH KNOWN DEFECTS

Buyer must notify Seller in writing of all claims for damages resulting from late delivery or any other defect that is known to Buyer at the time Buyer accepts the merchandise. Buyer hereby waives any claim for damages resulting from any defect Buyer is aware of, including late delivery, at the time Buyer accepts the merchandise.

MERCHANTABILITY AND MISREPRESENTATIONS

Wholesale Account agrees that Julie's Sweet Treats makes no warranty, express or implied, as to the merchantability of Julie's Sweet Treats. Wholesale Account also agrees that Julie's Sweet Treats is not liable for any misuse or misrepresentations of the goods by the Wholesale Account.



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STORAGE REQUIREMENTS

In order to properly preserve products, Julie's Sweet Treats products need to be stored at room temperature, out of direct sunlight and away from moisture. If stored in direct sunlight or extreme warm conditions, products may melt. If stored at cold temperatures or in a refrigerator/freezer, product appearance may be altered and will appear to have white streaks on chocolate, chocolate may also appear to "sweat". Once order is delivered to wholesale account, Julie's Sweet Treats is not responsible for storage of product and cannot be held accountable for melting or discoloring of product. If you experience these problems due to improper storage, please contact Julie's Sweet Treats so we can advise on a better storage area.

ALLERGY WARNINGS

All products are labeled with full ingredient listing in accordance with local health department standards. Major allergen groups are listed on items where allergens occur. Please note that ALL products are made in the same facility and therefore no products are certified free of any/all allergens.